

Welcome to our Roadside Assistance Provider Network

As a Digicall Assist Provider, you're a part of a network that delivers roadside assistance across Australia and New Zealand on behalf of automotive manufacturers, leading fleet management and major insurance groups.

AAMI, Youi, Suncorp, Kia, Citroen and Maserati are just some of our many clients, whose customers you'll help.

Digicall Assist is growing rapidly. Over the past two years we've doubled the number of cars under our management, and we're still winning significant new clients, which means job volumes are consistently increasing.

A WORLD OF BENEFITS

Our national network of towing and mechanical Providers is at the heart of our success. As a Provider with Digicall Assist you'll enjoy these benefits:



A DEDICATED TEAM

who helps you get more work, streamline admin, and ensure you meet the right standards and compliance.



TECHNOLOGY TO MAKE IT EASY TO WORK

You can accept and manage jobs via our dispatch and job management app – anytime, anywhere.



FAST PAYMENT OF INVOICES

Operate with minimal admin by using our service templates. We generate and pay invoices at the agreed price, with no action required from you.



A COMPLIANCE & SAFETY

focus and support to provide an exceptional client experience and stay up to date with requirements.



DISCOUNTED BATTERIES

through a national battery program.



MONTHLY REPORTS

to keep track of your work with us.



MORE OPPORTUNITIES

We don't ask you to be partner exclusively with Digicall Assist – you can also work with other organisations.



NATIONAL RECOGNITION

via our Provider Excellence Awards, where we celebrate the best roadside assistance individuals and organisations.



ULTRA PREMIUM PROVIDERS

enjoy additional benefits, such as first option for jobs in a designated area, giving you the opportunity to increase your job volume.



Grow your business



Streamline your admin



Attain safety and compliance standards

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